

# Getting started

**G**etting started on the path to operational excellence is easy, and it only takes a few hours of your time. Our objective is to understand how to customize the Blueprint for Excellence to meet or exceed your goals in a way that fits your situation.

The process starts with a few questions about your goals, your current situation, relevant history, and any constraints or issues that are important for us to understand. Next we tour your operation and meet one on one with members of your team to understand what's possible for your business and to identify breakthrough strategies.

Armed with good information, we assemble members of our team to create the first 4-6 months of the go-forward plan. This process usually takes about two weeks and often requires a few phone calls, emails, and possibly a follow-up visit. Once the go-forward plan is created, we will return to your facility and present it to you. We will share the strategies, the initial timeline, resources required, and conservative estimates of benefits, costs, and return on investment.

You take it from there. You can move forward with us, try it on your own, do nothing, or whatever you decide. All we ask is that you provide us feedback if you choose not to move forward.

Call Shannon at 817-948-4060 to learn more or to schedule the initial visit. There is no cost or obligation for organizations that meet our selection criteria.

**“Lean Partners’ practical approach to continuous improvement has allowed Japs Olson stay strong during challenging times, our lean journey wouldn’t be successful without them.”**

**Michael Murphy,  
President Japs-Olson Company**

